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Codefour Solutions

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To Whom It May Concern:

I was originally introduced to Codefour Solutions by a colleague who was virtually illiterate when it came to computers. Prior to that point it had been necessary for me to support our three offices from an IT point of view and find technical help from wherever I could to achieve that. Initially I treated the relationship guardedly, as I had used many similar firms before, and had usually found that they either were less capable or knowledgeable than myself, or else were so far into the technical side as to lose me on the first sentence.

What a refreshing change. This company treats their customers like they are the most important thing since sliced bread. Their knowledge is excellent, and they are also capable of imparting it in a user friendly manner. If they don't know something, then they find the answers VERY quickly. (In these days of high speed communications, it matters not that they are almost a hundred miles away – they can still do most things remotely). With James Hamilton, as our dedicated consultant, our day to day support, both by email and phone, has been second to none. I really cannot recommend them highly enough.

When the time came to design and set up a remote server for access from all three offices, their design and installation for a very complex job was faultless. The system was well thought out, carefully spec'd, and the proof of the pudding is in the reliability - it is amazing - more than four months at least between restarts (and that on a Microsoft system!).

Whether you are seeking support or sales advice for a single, but important, PC, or for a large company with a network of many users, you will find it difficult to better this service. (I even end up buying products through them, when I could perhaps buy it cheaper elsewhere on the Net, simply to ensure they get the business and know what we have).



John Willis
Managing Director