

uxbridge AGENCY EMPLOYMENT

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Mr James Hamilton
Managing Director
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11th October 2006

Dear James

Thank you for coming in recently to 'over-view' our ongoing IT needs; I found the meeting very informative.

Following our meeting, I sought feedback from my staff as to how they viewed our current IT situation and any issues arising. I have to say that the comments were extremely flattering concerning both the professionalism of the service Codefour provides and the user-friendly delivery of information that treats them as normal IT-deficient human beings (like the non-techies we are) rather than dolts.

On a serious note, pre Codefour arriving on the scene I had begun to place IT support in the same category as cleaning and photo-copying, i.e. the intention to deliver is there but it never quite makes it. All that has now changed and I realise just how badly served we have been by previous so-called IT professionals.


I can honestly say that IT issues do not even feature on my business-radar as these are delegated to Codefour and cost-effectively managed with minimum fuss but maximum effectiveness for our business.

In the troubled IT days before Codefour, this critical element of our recruitment business had become a burdensome and very stressful part of the life of this 50-something MD but that has now gone away and I can concentrate on more productive things, like where to spend my next holiday!

Feel free to use this letter if you wish; so many times I put pen to paper to complain so I thought I'd change the habit of a lifetime and this is the result!

Well done and keep up the good work!

Yours sincerely


Charles Tuthill
Managing Director



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