

20 April 2005

James Hamilton
Codefour Solutions

To Whom It May Concern

We have been working with Codefour since September 2004 and it was one of the best decisions we've made. James Hamilton has lifted a huge weight of my shoulders when it comes to sorting out all our IT issues and suggesting solutions to problems quickly and efficiently. The speed of his response to our myriad of issues is exceptional and his good humour and patience never falters, despite testing it to the limits on many occasions.

Our consultants spend a good deal of time overseas, often in different time zones and in areas where email access can be a challenge. James's response to frantic phone calls, often out of normal office hours, is first-class. He doesn't give up until a solution has been found and his follow-up on issues, that need more than phone call instructions, is second to none.

The feedback from everyone here is excellent - 100% positive and from me, in particular, a huge thank you for taking over our IT support and relieving me of the stress that went with that responsibility in the past.

A handwritten signature in black ink, appearing to read "Sue Sandle", written in a cursive style.

Sue Sandle
Business Manager
Claviga Ltd